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Bib Data Sheet

CONFIRMATION NO. 7313

SERIAL NUMBER 09/994,581	FILING DATE 11/27/2001 RULE	CLASS 705	GROUP ART UNIT 2161	ATTORNEY DOCKET NO. IBC/001/US	
APPLICANTS Suriyan Lohavichan, Arlington, MA; ** CONTINUING DATA ***** THIS APPLN CLAIMS BENEFIT OF 60/253,289 11/27/2000 ** FOREIGN APPLICATIONS ***** IF REQUIRED, FOREIGN FILING LICENSE GRANTED.. SMALL ENTITY ** ** 12/14/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <u> </u> Examiner's Signature <u>FS</u> Initials		STATE OR COUNTRY MA	SHEETS DRAWING 5	TOTAL CLAIMS 15	INDEPENDENT CLAIMS 3
ADDRESS MIRICK O'CONNELL 1700 WEST PARK DRIVE WESTBOROUGH, MA 01581-3941					
TITLE Web-based survey method for measuring customer service response					
FILING FEE RECEIVED 435	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		